

## Practical learning opportunities for people working in health, social and community services



Community Works is dedicated to supporting organisations that work in challenging community and development settings. We work with community-based organisations, NGOs, Aboriginal and Torres Strait Islander organisations, government agencies and social enterprises.

Over the last decade, we have designed and delivered over 200 workshops including many tailored to the professional development needs of specific organisations and individuals. The table below summarises the range of workshops we currently offer for people working in health, social and community services. All the workshops described below are available as either one- or two-day options, depending on the needs of participants.

Workshop title	Purpose
<b>Workshop facilitation</b>	Based on our publication on facilitating community workshops, this workshop builds the skills and confidence of participants to facilitate sessions with professional and community groups to practise community-led co-design to tackle a problem or to share knowledge between people.
<b>The use of interactive tools and exercises in workshop facilitation</b>	Participants in workshops gain the most from the experience if they can be a part of interactive exercises, including group work. This workshop enables you to learn the principles and purpose of a range of proven exercises and then practise using them to build your confidence in applying them to your work.
<b>Building a model of practice in health, social and community services</b>	Projects can suffer from discontinuity when staff move away or take up new positions. Formalising and documenting practice can help tackle this problem, as well as being a way to capture proven experience to apply again in new places. The result is often a model of practice that serves as a guide for existing and new staff and evidence for the effectiveness of existing work.
<b>Creating convincing concepts and funding proposals</b>	Writing down an idea for a project is the first step to making it happen. This workshop strengthens skills of participants to develop project ideas as concept papers for internal discussion and then as high-quality proposals for funding agencies. The content draws on our extensive successful experience of developing and attracting support for a range of initiatives across multiple sectors.
<b>Writing effective reports</b>	Reporting involves communicating effectively in writing about the activities and achievements of a project. But often a report becomes a drag on other important work as we struggle to start, write and complete it. In this workshop, we provide participants with advice, coaching, practical tips and opportunities to practise efficient ways of preparing high-quality reports.
<b>Developing and applying theories of change</b>	The value of a theory of change as part of best practice in social and community work is now widely accepted. It has become a requirement of funders of new projects and programs. Drawing on our work with many organisations in different fields, this workshop empowers participants to make the most of theory of change methodologies to think more deeply about their work and to achieve better design and measurement of outcomes.
<b>Theory and practice in monitoring and evaluation</b>	Whether for internal learning, to enable communities to gauge progress or to meet the requirements of funding agencies, monitoring and evaluation (M&E or sometimes MEL, to include L for learning) has a vital role in helping organisations analyse their impacts and improve their work. This workshop provides introductory and practical content for participants seeking to use M&E effectively in their work.
<b>Participatory research for community projects and programs</b>	Many organisations benefit from research on particular topics, such as the views of clients, the impacts of a project or the aspirations of communities or partners. The knowledge and skills required to design and implement a community-based research project are valuable in generating local evidence. This workshop enables participants to learn about and to practice the skills of participatory research in a way that can be applied in multiple situations.

For more information on our work, our team and our approach, together with a blog on subjects we care about, please visit [www.communityworks.com.au](http://www.communityworks.com.au).

Community Works always strives for the best possible results at the most reasonable cost to an organisation that engages us. Please call Steve Fisher for an initial chat about your needs. He can provide an indication of the likely cost at no obligation and a more detailed written quotation when requested. We operate in any location and have worked with and for organisations in twenty countries and throughout Australia.

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